# **Farata Technologies Terms and Conditions**

#### 1. Introduction

Welcome to Farata Technologies. By accessing or using our website, purchasing our products, or utilizing our services, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree with these terms, you should not use our website or services.

#### 2. Definitions

- "Farata Technologies," "we," "us," "our" refers to the company Farata Technologies.
- "Customer," "you," "your" refers to any individual or entity using our website, purchasing our products, or utilizing our services.
- "Products" refers to drones, drone parts, accessories, and other items sold by Farata Technologies.
- "Services" refers to drone manufacturing, drone as a service (DaaS), drone training, and courses offered by Farata Technologies.

#### 3. Use of Website

- Eligibility: You must be at least 18 years old to use our website or purchase products and services from us.
- **Account:** You may need to create an account to access certain features of our website. You are responsible for maintaining the confidentiality of your account and password.
- **Accuracy:** You agree to provide accurate, current, and complete information during the account registration and purchasing process.

#### 4. Products and Services

- **Product Availability:** All products are subject to availability, and we reserve the right to limit the quantity of products we supply, supply only part of an order, or divide up orders.
- **Pricing:** All prices are listed in INR and are subject to change without notice. Prices do not include taxes, shipping, and handling.
- **Payments:** We accept various forms of payment, which will be indicated during the checkout process. By providing payment information, you represent and warrant that the information is accurate and that you are authorized to use the payment method.
- **Shipping:** Shipping times and costs will vary based on your location and the shipping method chosen. We are not responsible for delays caused by the shipping carrier.

## 5. Returns and Refunds

• **Returns:** You may return products within 30 days of receipt for a full refund or exchange, provided the products are unused, in their original packaging, and in resalable condition. Certain items may not be returnable; these will be indicated at the time of purchase.

• **Refunds:** Refunds will be processed within 14 days of receipt of the returned product and will be issued to the original method of payment.

#### 6. Warranties and Disclaimers

- **Product Warranty:** Our products come with a limited warranty against defects in materials and workmanship for a period specified on the product page or user manual.
- **Service Warranty:** We provide our services with reasonable care and skill. Specific terms for service warranties will be provided at the time of service agreement.
- **Disclaimer:** Except as expressly stated in these terms, we make no warranties, express or implied, regarding our products and services. We disclaim all other warranties, including any implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

### 7. Limitation of Liability

To the fullest extent permitted by law, Farata Technologies shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting from (a) your use or inability to use our website, products, or services; (b) any unauthorized access to or use of our servers and/or any personal information stored therein.

### 8. Drone as a Service (DaaS)

- **Service Agreement:** Specific terms for DaaS will be outlined in a separate service agreement.
- **Compliance:** You agree to comply with all local, state, and federal laws and regulations when using our DaaS.

#### 9. Drone Training and Courses

- **Enrollment:** Enrollment in our drone training and courses is subject to availability and successful registration.
- **Certification:** Completion of certain courses may result in certification, which will be subject to passing the required assessments.

#### 10. Intellectual Property

- Ownership: All content on our website, including text, graphics, logos, images, and software, is the property of Farata Technologies or its content suppliers and is protected by intellectual property laws.
- Use: You may not use, reproduce, distribute, or create derivative works from our content without our express written permission.

## 11. Privacy

Your use of our website and services is also governed by our Privacy Policy, which is incorporated into these terms by reference.

#### 12. Governing Law

These terms and any dispute arising out of or related to these terms or our products and services will be governed by and construed in accordance with the laws of the state in which Farata Technologies is headquartered, without regard to its conflict of law principles.

### 13. Changes to Terms

We reserve the right to modify these terms at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our website, products, or services after any such changes constitutes your acceptance of the new terms.

#### 14. Contact Us

If you have any questions about these terms, please contact us at:

• Email: support@farata.tech

• **Phone:** 0124-4606281

• Address: #316, 3<sup>rd</sup> Floor, Unitech Arcadia, Sector 49, Gurugram, Haryana (INDIA)

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By using Farata Technologies' website and services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.